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न्यायालय

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विद्युत उपभोक्ता व्यथा निवारण फोरम,

33/11 के0वी0 विद्युत उपकेन्द्र, प्रथम तल,

निकट मैडिकल कॉलेज, गढ़ रोड,

मेरठ मण्डल, मेरठ।

पत्रांक 119 / वि0उ0व्य0नि0फो0 / मे0

दिनांक 23/06/20

विषय :- नोटिस / सम्मन वाद संख्या - 24 / 2020

केपटाउन एसोसिएशन ऑफ अपार्टमेंट ओनर्स (CAAO), जी0एच0-01 ए, सैक्टर-74, नोएडा-201301।

परिवादी :

बनाम

1. सुपरटेक लिमिटेड, सुपरटेक ई स्क्वायर, प्लॉट नं0-सी2, सै0-96, नोएडा।
2. सुपरटेक इस्टेट / वाई0जी0 इस्टेट फैंसिलिटीज मैनेजमेन्ट प्रा0लि0, सुपरटेक ई स्क्वायर, प्लॉट नं0-सी2, सै0-96, नोएडा।
3. प0वि0वि0नि0लि0 द्वारा अधिशासी अभियन्ता, विद्युत नगरीय वितरण खण्ड-प्रथम, 33/11 के0वी0 सबस्टेशन, सै0-25, नोएडा

विपक्षीयण।

प्रबन्ध निदेशक,

पश्चिमांचल विद्युत वितरण निगम लि0,

विवटोरिया पार्क, मेरठ।

वादी केपटाउन एसोसिएशन ऑफ अपार्टमेंट ओनर्स (CAAO), जी0एच0-01 ए, सैक्टर-74, नोएडा द्वारा दिनांक 23.06.2020 को इस फोरम/न्यायालय में गलत परिवाद विपक्षी के विरुद्ध दायर किया गया है जिसकी छायाप्रति साक्ष्यों सहित आपको इस आशय से प्रेषित है कि उपरोक्त परिवाद के सम्बन्ध में अपनी विन्दुवार लिखित आपत्ति/प्रतिवाद-पत्र साक्ष्यों सहित फोरम के समक्ष दिनांक 10.07.2020 को प्रस्तुत करें अथवा इस सम्बन्ध में किसी सक्षम अधिकारी को अधिकृत करने की कृपा करें।

संलग्नक :- यथोपरि।

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सदस्य तकनीकी

विद्युत उपभोक्ता व्यथा निवारण फोरम,

मेरठ

Date: 30.04.2020

**BEFORE THE Hon'ble Electricity CONSUMER GRIEVANCES
REDRESSAL FORUM, MEERUT**

(camp at Noida PVVNL Guest House)

CASE NO. 24 2020

IN THE MATTER OF:

1. Capetown Association of Apartments Owners (CAAO)

COMPLAINANTS

GH 01 A Sec-74, Noida 201301

VERSUS

1. Supertech Limited
Supertech E Square, Plot No. C2, Sector 96 Noida 201303 Franchisee of PVVNL at
Supertech Ltd (Capetown) Site Adress : GH01 A Sector 74 Noida 201301
 2. Supertech Estates / YG Estates Facilities Management Pvt. Ltd
Supertech E Square, Plot No. C2, Sector 96 Noida 201303 mtnc agency of Franchisee
of PVVNL at
Supertech Ltd (Capetown) Site Adress : GH01 A Sector 74 Noida 201301
 3. EXECUTIVE ENGINEER, (COMPETENT AUTHORITY designate UNDER CGRF)
EUDD-I, PVVNL, 1st FL., 33/11 KVA Substation Sector 25, Noida-201301. UP.
- ..OPPOSITE PARTIES**

COMPLAINT UNDER PVVNL TARIFF ORDERS

**To, THE CHAIRMAN,
ELECTRICITY CONSUMER GRIEVANCES REDRESSAL FORUM,
MEERUT
(camp at Shakti Sadan , PVVNL Guest House Sector 38 Noida)**

The above named complainant/s most respectfully submit:

INTRODUCTION:

1. The complainant is authorized by all the residents of Supertech Capetown GH01 A Sector 74 Noida (these residents are consumer of PVVNL electricity) thru a board resolution (which is attached herewith

as annexure 1) by their representative body Capetown Association of Apartments Owners Regd. No. GBN/003245/2019-20. The complaint is being filed for the benefit of all those who have/share common interest in the issues raised hereinafter under The section 2 subsection d(ii) which states "Complainant can be 'a consumer' or more than one consumer having shared interest in the grievance or authorized representative of such consumer(s)";

2. The licensee Pashchimanchal Vidyut Vitran Nigam Ltd. (PVVNL) OP-3 has given a single point electricity connection **A/C no. 0024768766** to its deemed franchisee(DF) OP-1 M/s Supertech Limited (Capetown) GH-01A, Sec-74, Noida and who in turn distributes electricity from grid/DG to the 4400 flats and 100s of shops/ offices in its Group Housing Project "Capetown", Sector-74, Noida and the maintenance agency of OP-1 is Supertech Estates / YG Estates Facilities Management Pvt. Ltd which issue bills and collects all the electricity charges on behalf of OP-1.
3. The Franchisee OP-1 and its maintenance agency has been misappropriating funds from the Electricity Prepaid Meter System by way of overcharging ever since March 2015, the date of start of offer of possession of the flats being handed over to the flat buyers in group housing society "Supertech Capetown", sector-74, Noida, the PVVNL franchisee promoter M/s Supertech Ltd. OP-1 thru their sister concern maintenance agency OP-2 Supertech Estates / YG Estates Facilities Management Pvt. Ltd has been billing and collecting the energy and fixed charges of Grid and DG from the prepaid meter system. The franchisee OP-1 & OP-2 has been overcharging and violating the Tariff orders of the UPERC and PVVNL since the year 2015 till date and collecting and siphoning huge sums illegally from the prepaid meter system during the last 5 years. Despite repeated letters and reminders to the franchisee promoter builder there is no response from the Promoter Franchisee to refund the consumer's money overcharged. It

may be noted that Builder OP-1 is only a Promoter thus morally and legally bound to return the excess collection back to the society AOA.

4. The Licensee Distribution company Paschimanchal Vidyut Vitran Nigam Ltd., OP-3 of PVVNL, have miserably failed in their duty & responsibility to safeguard the interest of the consumers and has not been monitoring control of their original Franchise or the agency of Franchisee OP-2 in accordance with electricity code & Tariff orders. It is the sole responsibility of OP-3 of PVVNL to reign in their franchisee(s) or any agency of franchisee, if PVVNL allows its franchisee to delegate its duties of distribution and collection to any third party. **OP-3 of PVVNL has to ensure compliance of UPERC orders by its franchisee.** Pertinent question arises here is, can OP-1 and PVVNL be relieved of their responsibility & liability of not monitoring violations of the Tariff order of the UPERC and can OP-3 of PVVNL be permitted to allow its franchisee or their agents to overcharge, collect and siphoning huge sums from the prepaid meter system.

5. The OP-1 and OP-2 have been violating the UPERC/PVVNL tariff orders and not been giving details for every monthly billing cycle, the details of all collections and payments and expenses relating to electricity energy, Grid fixed charges and DG fixed charges billed thru prepaid meter and have been mismanaging funds from the Electricity Prepaid Meter System by way of excess collections ever since 1st March 2015. The OP1 & OP-2 has also been charging Maintenance thru prepaid meter but mixing the accounts of electricity with that of maintenance and DG collections, which is wrong and all three accounts need to be separated. The OP-1 & OP-2 has also been collecting excess and not refunding the excess, thereby violating the Tariff orders of the UPERC and PVVNL till date and continuing to collect, siphon and splurge the sums collected in excess from the prepaid meter system during the last 5 years instead

of refunding the excess collection, as required under the PVVNL TARIFF ORDER 2019-20 after a half yearly audit as mentioned:-

"The deemed franchisee is required to provide to all its consumers and the licensee, a copy of the detailed computation of the details of the amounts realized from all the individual consumers and the amount paid to the licensee for every billing cycle on half yearly basis."

"The deemed franchisee shall arrange to get its accounts audited by a Chartered Accountant mandatorily. The audited accounts will be made available to all the consumers of the deemed franchisee within 3 months of the closure of the financial year."

No monthly details are given and not even a single half yearly audit of electricity collections and expenses and payments done nor shared. Excess collection or undue enrichment or say embezzlement is estimated to be more than Rs.25 lacs per month, totaling to 3 cr. in just one year, which has been laundered which was to be refunded to consumers. **If not put an end to this practice now, has already lead to a financial crime of huge proportions.** Any builder or franchisee if not submitting monthly details of collections and expenses, may be booked by PVVNL for criminal breach of trust. Detailed excel sheet calculations of excess collections **Annexure 3** is enclosed.

6. The complainant consumer(s) have been and are paying advance recharge thru prepaid meter for all charges of all amounts of including electricity, DG and maintenance on "**daily debit**" basis. There are no dues from any resident but the amount of excess collected is laundered or siphoned out or mixed with maintenance.
7. Despite repeated letters and reminders to builder Supertech the franchisee, with copy to Chief Engineer/MD PVVNL, there is no response from the Franchisee OP-1 and OP-2 to give monthly details or refund the consumer's money excess charged.

PRAYER

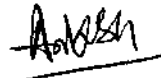
- A. To Direct both the Licensee OP-3 and the Deemed Franchisee (DF) OP-1 and its mtnc. agency to provide copies of the all single point bills of electricity since 1st March, 2015 to 31st March, 2020 to the complainant. This exercise may be completed within 7 days.
- B. To direct the Deemed Franchisee (DF) OP-1 to handover control and management of the prepaid collection system along with its software and admin keys to the Complainant Association with immediate effect latest by 31st May 2020.
- C. To Direct the Deemed Franchisee (DF) OP-1 and its mtnc. agency to provide copies of the all 60 months of bills of electricity issued to all flats since 1st March, 2015 to 30th April, 2020 to the complainant. This exercise may be completed within 7 days.
- D. To direct the OP-1 to provide statement of closing readings of all 4419 flats and over 100 shops as on 30th April, 2020.
- E. To direct the OP-1 to provide statement of total units consumed of all flats and shops combined every month of all 4419 flats.
- F. To Direct the Deemed Franchisee (DF) OP-1 to submit the audited balance sheet of electricity amount paid and collected since 2015 to 2020 before the CGRF and CAAO. This exercise may be completed within next one months.
- G. To Direct the Deemed Franchisee (DF) OP-1 OP-2 and OP-3 to refund the excess charges, amounting to about Rs.40.00 crores collected under various heads of Energy charges (Rs.2.27 cr), Grid fixed charges (Rs.6.84cr), load enhancement charges (Rs.26.40 cr) and DG fixed charges (Rs.2.59cr), Vending charges (0.77 cr), prepaid CD (0.63 cr.) plus Interest @ 12% on all the above excess charges billed and collected by the franchisee/Mtnc agency from the consumers as mentioned in chart below. The refund may be issued within 3 months into the account of "Capetown Association of Apartment Owners".
- H. To Direct any of the OP-1, OP-2 and OP-3 to refund the excess amount collected with interest within 3 months and if not refunded then be

deposited into a bank FD as depreciation fund, which could only be used for replacement of the Transformers and DG subjected to the approval from minimum 25% residents in the special meeting called by the President of the Board with Residents. This depreciation Fund should remain in form of Fixed Deposit at all times in the name of "Capetown Association of Apartments Owners" Bank Account to cover the value of replacement costs including inflation.

- I. To direct OP-1 and OP-3 to get the minimum 20000 KWh load released for Capetown Society GH01 A Sector 74 Noida within one month so as to ensure uninterrupted power supplies to ultimate consumers i.e. flat owners and to avoid unwanted running of DG to save environment and hard-earned money of flat owners.
- J. To direct Op-1 Supertech Limited to develop and install required capacity of electrical infrastructure such as transformer, VCB etc to accommodate 20000 KWh load.
- K. To direct Op1 builder Supertech Ltd and it's maintenance agencies OP-2 Supertech Estates/ YG Estates Facilities to charge as per UPERC retail tariff for power load enhancement from residents, also to stop vending charges and excessive power rates. Builder should also be directed to charge fix grid charges from residents only for the load which is released by PVVNL.
- L. To direct Op-3 PVVNL to conduct a forensic audit of electrical infrastructure and electrical billing of Capetown society and to submit its finding to Hon. ECGRF and CAAO.
- M. To Direct the OP-3 PVVNL to ensure compliance of Tariff orders from OP-1 and if amount not refunded by OP-1, then OP-1 & OP-2 & OP-3 be bound with legal consequences under various sections of CRPC and penalized for not monitoring on monthly basis to keep control on its franchisee and be directed to refund the excess amount from their own funds.
- N. The copy of the complaint has been sent to the Opposite parties thru respective emails.

- O. The complaint is being filed to the competent authority mentioned above to conduct a detailed audit of electricity billings, payments and collections and to initiate suitable penal action and refund of consumer's money with interest.
- P. The requisite fee thru 5 Postal order no.51F 858095 to 858099 of Rs.10 each (Total for Rs.50) enclosed herewith.
- Q. Any other order the Hon'ble Forum May deem fit in interest of justice.

Filed by



Place: Noida

Dated 30.04.2020

Arun Kumar Sharma
(In the capacity of Capetown AOA President)
Ph. 9717596746
Email id: aoacapetown@gmail.com

Correspondence Address: CS 8/1602, Supertech Capetown Sector 74
Noida 201301

CAPE TOWN ASSOCIATION OF APARTMENTS OWNERS

PLOT NO. – GH 01/A, SECTOR 74, NOIDA, DISTT- GAUTAM BUDH NAGAR, U.P

Regd. No GBN/003245/2019-20

Arun Sharma
President
9717596746

Mahesh Chandra Yadav
Vice President
9650208690

Krishna Kumar Sharma
Secretary
9891315949

Praveen Bhardwaj
Treasurer
9811136974

Members

Ajai Kumar Tandon
9936529111

Krishnendu Aditya
8527344322

Dr Manjula Kiran
9990434930

Sunil Dangwal
9971854226

CTAOA/Res/2019-20

Date : 22.02.2020

TRUE COPY OF BOARD RESOLUTION OF PERSUING/FILING CASE/S
BEFORE THE Hon'ble COURTS/ eCGRF

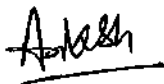
Giving Authorisation to Mr. Arun Kumar Sharma (President of Capetown AOA) and Mr. Mahesh Chandra Yadav (Vice President of Capetown AOA) to Act on behalf of the Association.

A meeting Held on the 22nd Day of Feb 2020 (22.02.2020) of the elected board members of "Capetown Association of Apartment Owners (CAAO) Whose registered office address is Capetown Association of Apartments Owners, 1st Floor Cape Club 1, Plot No GH-01 A, Capetown Sector-74, Noida, Distt. G.B. NAGAR, U.P. 201301, Registered in Office of Deputy Registrar Firms Societies & Chits (Registration No.GBN/003245/2019-20, Dated :16- 07-2020)

It was unanimously resolved by the Board members that the Capetown Association of Apartment Owners to file Writ, SLP or any other case/s before appropriate Court/s or eCGRF to seek necessary relief with respect to Pending project works, including electricity issues by M/s Supertech Limited (Builder).

It is resolved that the Both, Mr. Arun Kumar Sharma (President of AOA) and Mr.Mahesh Chandra Yadav (Vice President AOA) or either of them in individual capacity have been hereby authorized to file appropriate Case at appropriate Court or forum on behalf of , Capetown Association of Apartments Owners (CAAO).

Board Members



Arun Sharma



Krishna Kumar Sharma



Mahesh Yadav



Praveen Bhardwaj



Krishnendu Aditya



Manjula Kiran

ertech

	Total Flat	Av per flat load kwh	Actual Charge	Excess charged qty	Excess charged units	Total excess ch
00	4400	4	6000	11600	59	6
00	4400	1	0	4400	59	2
30	4400		0	4400	59	2
35	4400	4	0	1100000	59	2
00	4400	4	400	13200	13200	26
%	4400	4	0	1100000	59	39



PASHCHIMANCHAL VIDYUT VITRAN NIGAM LTD.
 (CIN U31200UP2003SOC037458)
 Uja Bhawan, Victoria Park, Meerut (UP) - 230001

10/6/2019 02:41:47 PM



BILL - CONSUMER

Consumer Name: SUPREEM LARVEST, KAPLE TOWN
Address: SH-01, SECTOR-74, Noida UP 201301 IND

Bill No: 0047828038
Bill Due Date: 22-JUN-2019
Disconnection Date: 29-JUN-2019

Circle: CR14101
Division: DY141021
Sub Division: 3001410175
K No:

Book No.: 14101100009
ISG No.: PV_1_P0002
Account No.: 0024788709
Mobile No.: 9973445894

Bill Date: 08-JUN-2019
Bill Month: JUN-2019

Meter Badge No.	Meter No.	Rated Demand	AM Status	Previous	Current	DIFF	MF	Billed Usage	MMT/0	Month	Order Status
1278001	13288003		OK	01-MAY-19	2570.77	01-JUN-19	877.00	111.69	1	JUN	A
1278003	13288000		OK	01-MAY-19	3054.75	01-JUN-19	3719.87	132.94	1	JUN	A
1278004	13288000	50.00	OK					100	1	JUN	A
								5229 KVA	1		

Assessed Units	Adjustment Units	Total Billed Units
KVA	KVA	5524.0

Category	Amount (₹)	Units	Rate	Amount	Description	Remarks
Area of	123.11	16000	5.00	80000.00	Energy Charge	
Power and Auxiliary Charge	0.00					
Power Factor Charge	0.00					
Total	123.11					

Billed Details (₹)		Out Standing (₹)		Last Payment Status	
Electricity Charge	80000.00	Installation Amount		2-168-000	
Area Charge	123.11	AT Attachment Number		Prepaid No	
Power and Auxiliary Charge	0.00	Total Payable Amount (₹)	1174248.93	Forecast Date	
Power Factor Charge	0.00	Payable Amount in words	One Crore Seventeen Lakhs Forty Two Thousand Six Hundred Sixty Eight Rupees Only	Payment Group	
Energy Charge	80000.00			Group	
Area Charge	123.11				
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Energy Charge	80000.00				
Area Charge	123.11				
Power and Auxiliary Charge	0.00				
Power Factor Charge	0.00				
Energy Charge	80000.00				
Area Charge	123.11				
Power and Auxiliary Charge	0.00				
Power Factor Charge					

VIOLATIONS of PVVNL TARIFF ORDERS OF VARIOUS YEARS

Fin. Year	Page no.	Rule no.	Rate Schedule for LM-1 category PREPAID METER BILLING
2014-15	419	11(ii)	1.25% discount shall be entitled to all consumers having PREPAID METER
	423	3(b)	Deemed franchisee; Rates for Fixed Chg-70/KW/month; @ 5.25/KWH
2015-16	322	5	For KVA and KVAH rates = KW and KWH is to be multiplied by 0.90
	326	13(ii)	1.25% discount shall be entitled to all consumers having PREPAID METER
	331	3(b)	Deemed franchisee; Rates for Fixed Chg-85/KW/month; @ 5.50/KWH
	332		AUDIT half yearly otherwise COMPLAIN to CGRF
2016-17	317	5	For KVA and KVAH rates = KW and KWH is to be multiplied by 0.90
	321	12(i)	1.25% discount shall be entitled to all consumers having PREPAID METER
	326	3(b)	Deemed franchisee; Rates for Fixed Chg-85/KW/month; @ 5.50/KWH
	327		AUDIT half yearly otherwise COMPLAIN to CGRF
2017-18	425	5	For KVA and KVAH rates = KW and KWH is to be multiplied by 0.90
	429	12(i)	1.25% discount shall be entitled to all consumers having PREPAID METER
	434	3(b)	Deemed franchisee; Rates for Fixed Chg-95/KW/month; @ 6.10/KWH
	435		AUDIT half yearly otherwise COMPLAIN to CGRF
2018-19	456	5	For KVA and KVAH rates = KW and KWH is to be multiplied by 0.90
	459	12(i)	1.25% discount shall be entitled to all consumers having PREPAID METER
	464	3(b)	Deemed franchisee; Rates for Fixed Chg-95/KW/month; @ 6.10/KWH
	465		AUDIT half yearly otherwise COMPLAIN to CGRF

1. Builder is a DEEMED Franchisee of the Licensee

2. Builders have not given any discount of 1.25% to any PREPAID Consumer since the date of start of possessions 2014-15

3. Franchisee Builders have to conduct Audit half yearly of funds collected and paid to Licensee

4. Builder Franchisee must REFUND EXCESS COLLECTED from Consumers

5. Fixed Charge of DG backup is actually a SINKING/DEPRECIATION FUND of DG sets which must be returned to the AOA with interest as it is collected by builders only under trust

6. Consumers should complain to CGRF against the Franchisee Builders

12 Sep 2019

CIRCULAR

Dear Residents,

This is to inform you that as per tariff schedule for FY 2019-20 received from UP Electricity Regulatory Commission Lucknow Tariff for FY 2019/20 order under sec. 62&64 electricity act 2003 dated 3 Sep 2019, New electricity tariff has been Implemented w.e.f. 12 Sep 2019

New tariff for fixed and unit charges are as mentioned below for your reference.

NEW ELECTRICITY TARIFF		
Category	Rate	Amount
Fixed Charges		110
Grand Total	Total	
Unit Charges		7.0
Government Duty	5%	0.35
Additional Charges/Transmission Loss	5%	0.35
Unit Charges	Total	

Estate Manager
Supertech Capetown

GSTIN : 09AABCY1603K1ZB

ESTATES

YG ESTATES FACILITIES MANAGEMENT PVT LTD

Plot No. GH-01/A, Sector-74, Noida G B Nagar 201301

GSTIN No. : 09AABCY1603K1ZB
Permanent Account Number : AABCY1603K
State Name : Uttar Pradesh - Code : 09

To,
Customer Code : 4000012565

Krishna Kumar Sharma CS1/602
Plot No. GH-01/A, Sector-74
Noida G B Nagar 201301

GST No. :

Tax Invoice

Date : 03-06-2020
Invoice No. : 15022606
Site Name : Capetown
Shop/Flat : CS1-602

S.N.	Description of Services	HSN Code	Quantity	Rate	Taxable Amount	CGST Rate	CGST Amt	SGST Rate	SGST Amt	Total Amount
1.	Minimum Backup Charge 01-05-2020 To 31-05-2020	996912	--	--	0.00	9.00	--	9.00	--	0.00
2.	Monthly CAM Charges 01-05-2020 To 31-05-2020	995419	1,150.00	2.25	2,587.50	9.00	232.88	9.00	232.88	3,053.26
3.	Grid Electricity Charges 01-05-2020 To 31-05-2020 Op. Read : 14585.33 Cl. Read : 14861.64	998631	276.31	7.70	2,127.59	--	--	--	--	2,127.59
4.	Backup Electricity Charge 01-05-2020 To 31-05-2020 Op. Read : 4.62 Cl. Read : 4.62	996912	--	--	0.00	9.00	--	9.00	--	0.00
5.	Minimum Electric Charges 01-05-2020 To 31-05-2020	998631	3.00	110.00	330.00	--	--	--	--	330.00
6.	Coupon Service Charge 01-05-2020 To 31-05-2020	996912	1.00	30.00	30.00	9.00	2.71	9.00	2.71	35.42
7.	Water Consumption Charges 01-05-2020 To 31-05-2020	998633	1.00	210.00	210.00	--	--	--	--	210.00

	Total				5,285.09		235.59		235.59	5,756.27
					Total Amount Before Tax					5,285.09
Rs. Five Thousand Seven Hundred Fifty Six and Paise Twenty Seven Only					Add :	CGST				235.59
					Add :	SGST				235.59
					Total Tax Amount					471.18
					Total Amount After Tax					5,756.27

Kindly send us a cheque in the name of YG ESTATES FACILITIES MANAGEMENT PVT. LTD. by the 10th of this month.

For YG ESTATES FACILITIES MANAGEMENT PVT. LTD.

Receiver's Signature
E. & O. E.

Authorized Signatory



SUPERTECH ESTATE PVT. LTD.
B-28,29 Sector -58, Noida - 201301, U.P. India

GSTIN : 09AAIC52143R1ZR

To,
Customer Code: 4000007783
ARUN KUMAR SHARMA CS-8/1602
CS-8/1602,GH-01A, Sector-74, Noida
Gautam Budh Nagar 201301
Uttar Pradesh

Statement of Accounts	
Billing Period	March -2019
Site Name	Capetown
Super Area (Sq.Ft.)	1,150.00
Main Load	3.00
Power Backup Load	1.00
Ref. Invoice number	1109003925

Tariff		
Detail	Grid	DC
Fix	111.00	111.00
Unit Rate	16.39	16.39
Surcharge		
Distribution Loss		
Electricity Duty		

A. Electricity Charges

Detail	Load	Rate	Amount	GST	Subtotal	Total A		
Fixed Charges	3.00	104.50	313.50	0.00	313.50			
Detail	Opening Units	Closing Units	Consumed	Rate	Amount	GST	Subtotal	Total A
Variable Charges	8,121.51	8,252.19	130.68	6.71	876.86	0.00	876.86	1,190.36

B. Power Back Up Charges

Detail	Load	Rate	Amount	GST	Subtotal	Total B		
Fixed Charges	1.00	111.00	111.00	19.98	130.98			
Detail	Opening Units	Closing Units	Consumed	Rate	Amount	GST	Subtotal	Total B
Variable Charges	90.42	91.03	0.61	16.39	10.00	1.80	11.80	142.78

C. Water Charges

Unit	Rate	Amount	GST	Total C
1.00	210.00	210.00	0.00	210.00

D. Club Charges

Unit	Rate	Amount	GST	Total D
0.00	0.00	0.00	0.00	0.00

E. Common Area Maintenance Charges (CAM) Charges

Area (Sq. FT)	Rate	Amount	GST	Total E
1,150.00	2.25	2,587.50	465.76	3,053.26

F. Meter Vending Charges

Unit	Rate	Amount	GST	Total F
1.00	30.00	30.00	5.40	35.40

Grand Total Payable = A + B + C + D + E + F	4,631.38
--	-----------------

- Kindly send us a cheque in the name of Supertech Estate Pvt. Ltd. By the 10th of the Month, please mention your unit number on the reverse of payment instrument.
- Interest @2% shall be charged for delayed payments.
- In case of dishonour of cheque Rs. 500/- shall be charged to the customer.
- In case of dishonour of cheque payment shall be accepted through Demand Draft Only.
- The disputes are subject to jurisdiction of Noida only
- If already paid, please ignore.

For SUPERTECH ESTATE PVT. LTD.

Receiver's Signature
E. S. D. E.

Authorized Signatory

Reg. Office: 11th Floor, Banknut Chamber, Nehru Place, New Delhi - 110028, India

GSTIN No: 09AAICS2143R1ZR

Permanent Account Number: AAICS2143R
State Code: 09
State Name: Uttar Pradesh

To,
Customer Code: 4000007783

ARUN KUMAR SHARMA CS-8/1602
CS-8/1602,GH-01A, Sector-74, Noida
Gautam Budh Nagar 201301
Uttar Pradesh

Tax Invoice

Date: 04.07.2018
Invoice Number: **1109041810**

ODN Number: **FX1109041810**

Site Name: **Capetown**

Shop/Flat: **CS8-1602**

GSTIN No:
State Code:
State Name:

S.No.	Description of Services	HSN Code	Quantity	Rate	Amount (Base Price)	Taxable Amount	Central Tax / CGST		State Tax / SGST		Total Amount (incl. tax)
							Rate	Amount	Rate	Amount	
1	01.06.2018-30.06.2018-Minimum BackUp Charges (New)	998912	1.00	111.00	111.00	111.00	9.00	9.99	9.00	9.99	130.98
2	01.06.2018-30.06.2018-Monthly CAM Charges	995419	1,150.00	2.25	2,587.50	2,587.50	9.00	232.88	9.00	232.88	3,053.26
3	01.06.2018-30.06.2018-Grid Electricity Charge	998631	283.62	6.71	1,903.09	0.00	0.00	0.00	0.00	0.00	1,903.09
4	01.06.2018-30.06.2018-BackUp Electricity Charge	998912	7.07	16.39	115.88	115.88	9.00	10.43	9.00	10.43	136.74
5	01.06.2018-30.06.2018-Minimum Electric. Charges	998631	3.00	104.50	313.50	0.00	0.00	0.00	0.00	0.00	313.50
6	01.06.2018-30.06.2018-Coupon Service Charges	998912	1.00	30.00	30.00	30.00	9.00	2.70	9.00	2.70	35.40
7	01.06.2018-30.06.2018-Water Consumption Charges	998633	1.00	210.00	210.00	0.00	0.00	0.00	0.00	0.00	210.00
Total					5,270.97	5,270.97		256.00		256.00	5,782.97
						Total Amount Before Tax					5,270.97
Rupee in Words : Five thousand seven hundred eighty two rupees ninety seven paise Only.						Add : CGST					256.00
						Add : SGST					256.00
						Total Tax Amount					512.00
						Total Amount After Tax					5,782.97
						GST on Reverse Charge					

Kindly send us a cheque in the name of SUPERTECH ESTATE PVT. LTD. by the 10th of this month.

For SUPERTECH ESTATE PVT. LTD.

Reading Unit:
Currency:

KVAH
RS

Monthly Bill

Site Name Supertech Capetown Sector-74 Noida,UP			Main License PVVNL		Meter S. No 15754		Group Supertech Estate Private Limited Service Tax Number - AAICS2143RSD003	
Flat/Shop No CS8-1602			Bill Period 01-01-2017 To 31-01-2017		Consumer Name Mr./Mrs. Arun Sharma		Bill Date 03-02-2017	
Address CS8-1602 Supertech Capetown Sector-74 Noida,UP			Charges Applied					
Flat Type -			MMC Grid		-			
Area Sq. Ft. 1150			MMC DG		-			
DG Load 1KVA			FIX Grid		Rs. 82.64/KVA/Month			
Grid Load 3KVA			FIX DG		Rs. 100/KVA/Month			
			CAM		-			
			CS		-			
Type	Opening Unit	Consumed Unit	Closing Unit	Charges +ST	Vending charges		Rs. 30/Month + ST	
GRID	4427.49	196.62	4624.11	973.27 + NA	MMC DG ST		-	
DG	74.28	3.25	77.53	47.94 + 7.19	FIX DG ST		15.00%	
					CAM ST		-	
Electricity Duty 5% on Grid Cons				48.66	CS ST		-	
Electricity Surcharge 3.08% on Grid Cons				29.49				
Transformer & line losses on Grid Cons				48.66	Other ST		15.00%	

Common Area Maintenance		2587.00	Summary	
Common Area Maintenance ST		368.22	Electricity Charges	1155.21
Vending charges + ST		34.65	Monthly Fix	399.09
Common Services (CS) ST		-	Opening Amount	2378.83
MMC Grid		-	Consumed Amount	-
MMC DG		-	Recharged Amount	5000.00
MMC ST DG		-	Dr/Cr Amount	0
FIX Grid*30days		249.44	Balance Amount	2848.91
FIX DG*30days		100	Signature In-Charge	
FIX DG ST		15.00		
Total		399.09		

Grid Tariff				DG Tariff			
Type	Start Unit	End Unit	Unit Rate	Type	Start Unit	End Unit	Unit Rate
Grid Tariff	0	XXXX	Rs. 4.95/KVAH	DG	0	XXXX	Rs. 14.75/KVAH+ST

RECEIPT

Flat/Shop No	CS8-1602	Opening Amount	2378.83
Consumer Name	Arun Sharma	Consumed Amount	-
Bill Month	01-01-2017 To 31-01-2017	Recharged Amount	5000.00
Meter Sr. No.	15754	Dr/Cr Amount	0
Electricity Charges	1155.21	Balance Amount	2848.91
Monthly Fix	399.09	Signature In-Charge	
Bill Date	03-02-2017		

Reading Unit:

KVAH

Monthly Bill

Currency:

RS

Site Name		Main License	Meter S. No	Group			
Supertech Capetown Sector-74 Noida,UP		MVNL	15754	Supertech Estate Private Limited			
				Service Tax Number – AAICS2143RSD003			
Flat/Shop No		CS8-1602		Bill Period		01-04-2016 To 30-04-2016	
Consumer Name		Mr./Mrs.Arun Sharma		Bill Date		05-05-2016	
Address		CS8-1602 Supertech Capetown Sector-74 Noida,UP		Charges Applied			
Flat Type		2+STUDY		MMC Grid			
Area Sq. Ft.		1150		FIX Grid		Rs. 76.50/KVA/Month	
DG Load		1KVA		FIX DG		Rs. 100/KVA/Month	
Grid Load		3KVA		CAM			
				CS			
Type	Opening Unit	Consumed Unit	Closing Unit	Charges +ST	Vending charges		Rs. 30/Month + ST
					MMC DG ST		
GRID	1795.60	247.63	2043.23	1225.77 + NA	FIX DG ST		14.50%
DG	14.71	0.59	15.30	8.70 + 1.25	CAM ST		
Electricity Duty 5% on Grid Cons and Fix Chg				61.29	CS ST		
Electricity Surcharge 7.12% on Grid Cons and Fix Chg				87.27			
Transformer & line losses on Grid Cons				61.29	Other ST		
Common Area Maintenance				-	Summary		
Common Area Maintenance ST				-	Electricity Charges		1445.58
Vending charges + ST				34.35	Monthly Fix		406.16
Common Services (CS) ST				-	Opening Amount		2261.89
MMC Grid				-	Consumed Amount		-
MMC DG				-	Recharged Amount		0.00
MMC ST DG				-	Dr/Cr Amount		0.00
FIX Grid				257.31	Balance Amount		410.15
FIX DG				100.00	Signature In-Charge		
FIX DG ST				14.50			
Total				406.16			
Grid Tariff				DG Tariff			
Type	Start Unit	End Unit	Unit Rate	Type	Start Unit	End Unit	Unit Rate
Grid Tariff	0	XXXX	Rs. 4.95/KVAH	DG	0	XXXX	Rs. 14.75/KVAH+ST
RECEIPT							
Flat/Shop No		CS8-1602		Opening Amount		2261.89	
Consumer Name		Arun Sharma		Consumed Amount		-	
Bil. Month		01-04-2016 To 30-04-2016		Recharged Amount		0.00	
Meter Sr. No.		15754		Dr/Cr Amount		0.00	
Electricity Charges		1445.58		Balance Amount		410.15	
Monthly Fix		406.16		Signature In-Charge			
Bill Date		05-05-2016					

CAPE TOWN ASSOCIATION OF APARTMENTS OWNERS

PLOT GH-01/A, SECTOR 74, NOIDA, DISTT- GAUTAM BUDH NAGAR, U.P

Date: 21.6.2019

Reliance No

ARUN SHARMA
President
9717596746

Mahesh Chandra Yadav
Vice President
9650208690

Krishna Kumar Sharma
Secretary
9891315949

Praveen Bhardwaj
Treasurer
9811136974

Members

Ajai Kumar Tandon
9936529111

Krishnendu Aditya
8527344322

Manish Srivastava
9650500325

Dr Manjula Kiran
9990434930

Sunil Dangwal
9973854226

दक्षिण अन्तर्भाग
पश्चिमोत्तर सिविल विद्युत निगम लि।

दफ्तरी संख्या... 8462
दिनांक 26.9.19

DC-344
T/19

Sh. R. K. Singh
Hon'ble Minister of State (IC)
(Power, New & Renewable Energy)
GOI New Delhi.

To,
M D
PVNL
Minist
Sh B.K. Mishra

Sub: Irregularities of Power Supply and Billing in Cape Town Sec 74
Noida (U.P.) by builder Supertech

Respected Sir,

With due regards, we residents from Cape Town Sector 74 Noida would like to draw your kind attention on following points -

1. Cape Town is largest society of Noida having 8000 flats to be built, out of which 4000 are already possessed by residents.
2. Developer of society M/s. Supertech Ltd has sold aprox 15000 kWh power load to us residents at exorbitantly high illegal rate of Rs. 23000 per kWh as against the UPERC retail tariff for LMV1 domestic category rate of Rs. 400 per kWh. This is a clear cut economic offence and exploitation of citizens. (Kindly refer annexure 1.) Kindly instruct the builder to charge from residents for load enhancement @ Rs 400 per kWh.
3. Builder Supertech Limited has sold 15000 kWh consolidated power load to all flat owners in Cape Town society but purchased only 6000 kWh load from PVVNL. This has resulted in to frequent tripping, artificial power crisis and interruption in smooth and desired power supply to ultimate consumer of power in-spite of paying high charges for load purchase.(Kindly refer annexure 2). Kindly instruct the builder to immediately get the load increased to 15000 kWh.
4. Builder Supertech is charging fixed charges for Rs. 1567500 @ Rs. 104.50 for 15000 kWh from all residents although paying only Rs. 455029.50 to PVVNL for 4500 kWh aprox. This way builder is earning illegally Rs. 10 lakh per month or Rs. 132 lakh annually. (Kindly refer annexure 2 & 3). Kindly instruct the builder to charge for fixed charges as per PVVNL bill

Mudra

Signature

Page 1 of 2
Amrit Saran

CE (Com ED)

Signature

Amrit Saran
Signature

CAPE TOWN ASSOCIATION OF APARTMENTS OWNERS

PLOT GH-01/A, SECTOR 74, NOIDA, DISTT- GAUTAM BUDH NAGAR, U.P

ARUN SHARMA
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Vice President
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Secretary
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9811136974

Members

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9936529111

Krishnendu Aditya

8527344322

Manish Srivastava

9650500325

Dr Manjula Kiran

9990434930

Sunil Dangwal

9971854226

actual charges. We would also request your good-self to kindly give us some relaxation in fixed charges we being a bulk load consumer.

5. Builder Supertech is charging power consumption @ Rs. 6.71 per unit from resident flat owners against the payment to PVVNL @ Rs. 5.88 per unit including electricity duty. Thus builder is earning a net gain of Rs. 1591027 in a single month bill dated 6.6.19 (extra charge @ Rs. 0.83 per unit for 1916900 units) (Kindly refer annexure 2&3). Kindly instruct the builder to charge us electricity consumption rates as per PVVNL bill i.e. Rs. 5.88 per unit.
6. Builder Supertech is charging Rs. 35.40 per month as electricity vending charges which is completely illegal thus may kindly be asked to stop charging.
7. Our society Capetown is spread across 50 acres thus it has many LED lights installed for common area lighting. We would request your good self if these lights can kindly be converted in solar pole lights and a pilot project from your ministry of New and Renewable Energy may please be granted.
8. We residents of Capetown society also request to kindly instruct the builder to share the audited electricity accounts with us on every 6 months. Expenses and earnings of electricity account may also please be shared with us by builder on monthly basis.

Many Thanks & Regards,



Arun Sharma

कार्यालय
प्रबन्ध निदेशक
पश्चिमंचल विद्युत वितरण निगम लि.,
विक्टोरिया पार्क, मेरठ
दूरभाष / Ph. : 0121-2665734



Office of the
MANAGING DIRECTOR
Paschimanchal Vidyut Vitran Nigam Ltd
Victoria Park, MEERUT-250001
फैक्स / Fax : 0121-2666062
CIN- U31200UP2003SGC027458

पत्रांक 5462 प्रनि/प.वि.वि.नि.लि. मे./वा0/सी0-2 नोएडा

दिनांक :- 26 SEP 2019

विषय:- बिल्डर सुपरटेक द्वारा क्रेपटाउन सेक्टर-74, नोएडा में विद्युत आपूर्ति एवं बिलिंग में बरती जा रही अनियमितता की प्राप्त शिकायत के सम्बन्ध में।

श्री आशुको अरोड़ा,
प्रबन्ध निदेशक,
सुपरटेक लि0, बी0 28-29,
सेक्टर- 58, नोएडा।
ई-मेल-rka@supertechlimited.com

पंजीकृत

उपरोक्त विषयक श्री अरुण शर्मा, अध्यक्ष Capetown Association Of Appartments Owners के द्वारा शिकायती पत्र दिनांकित 21.06.2019 के द्वारा सुपरटेक लि0, क्रेपटाउन सेक्टर-74, नोएडा में आ रही विद्युत आपूर्ति एवं बिलिंग से सम्बन्धित निम्न समस्याओं से अवगत कराया गया है-

1. मैसर्स सुपरटेक लि0, द्वारा क्रेपटाउन सोसाइटी, सेक्टर-74, नोएडा में निर्मित 8000 फ्लेट्स में से 4000 फ्लेट्स पर 15000 किलोवॉट का लोड स्वीकृत कर दिया गया है जबकि विद्युत विभाग द्वारा स्वीकृत संयोजन एकाउन्ट आईडी 0024768766 (ST-18) पर मात्र 6000 किलोवॉट का संयोजन एकल बिन्दु पर लिया गया है जोकि लगभग विद्युत विभाग से स्वीकृत भार का 2.5 गुना है जिससे विभाग को फिक्स चार्जस की हानि हो रही है एवं उक्त कृत्य वित्तीय अनियमितता की श्रेणी में आता है।
2. आपके द्वारा UPERC में निहित प्राविधानों एवं टेरिफ का उल्लंघन कर सोसाइटी में रह रहे आवंटितों से प्रति किलोवॉट ₹ 23000 की धनराशि चार्ज की जा रही है जबकि सोसाइटी डेवलपर के नते Electrical Infrastructure मुहैया कराना आपके स्कोप आफ वर्क में आता है।
3. मैसर्स सुपरटेक द्वारा विद्युत विभाग से कम लोड स्वीकृत होने के कारण Peak hours में सोसाइटी की विद्युत आपूर्ति बाधित कर दी जाती है जिससे सोसाइटी वासियों को पॉवर ब्रेकअप हेतु अधिक लोड स्वीकृत कराना पड़ता है एवं अधिक भुगतान करना पड़ता है जिससे उपरोक्ता एवं विभाग को सीधी हानि हो रही है व डी0जी0 चलाने के कारण अनावश्यक डीजल की बर्बादी, वायु एवं ध्वनि प्रदूषण हो रहा है जो एक अनैतिक कृत्य है।
4. मैसर्स सुपरटेक द्वारा फिक्स चार्ज के रूप में सोसाइटी में रह रहे व्यक्तियों से ₹ 1567500 (@Rs.104.50 for 15000 KWH) चार्ज किया जा रहा है जबकि विभाग में मात्र ₹ 455029.50 फिक्स चार्ज के रूप में विभाग में जमा किया जा रहा है जिस कारण औसत ₹ 11 लाख प्रति माह एवं ₹ 132 लाख प्रति वर्ष वसूल किये जा रहे हैं।
5. मैसर्स सुपरटेक द्वारा सोसाइटी में रह रहे व्यक्तियों से प्रति यूनिट ₹ 6.71 चार्ज किये जा रहे हैं जबकि विभाग को प्रति यूनिट ₹ 5.88 (Including Electricity Duty) का भुगतान किया जा रहा है जिससे आपके द्वारा अवैध रूप से लगभग 16 लाख रुपये प्रति माह वसूल किये जा रहे हैं।

उपरोक्त से स्पष्ट है कि आपके द्वारा सोसाइटी में रह रहे आवंटितों से विद्युत आपूर्ति एवं बिलिंग में घोर अनियमितता बरती जा रही है। विद्युत विभाग द्वारा सोसाइटी हेतु उक्त संयोजन एकल बिन्दु पर एकाउन्ट आईडी 0024768766 भार 6000 किलोवॉट विधा एल0एम0वी0-1 एवं एस0टी0-18 में स्वीकृत है।

उ0प्र0 विद्युत नियामक आयोग द्वारा एल0एम0वी0-1 विधा में Supply at Single Point for bulk loads (50 KW and above, Supplied at any Voltage) हेतु दिये गये प्राविधानों एवं निर्देशों के अनुसार "The body seeking the supply at Single point for bulk loads under this category shall be considered as a deemed franchisee of the Licensee. Such body shall charge not more than 5% additional charge on the above specified 'Rate' from its consumers apart from other applicable charges such as Regulatory Surcharge, Penalty, Rebate and Electricity Duty on actual basis.

क्रमशः.....2

The 5% additional charge shall be towards facilitating supply of electricity to the individual members to recover its expenses toward supply of electricity, distribution loss, electrical maintenance in its supply area, billing, accounting and audit etc.

The deemed franchisee is required to provide to all its consumers and the licensee, a copy of the detailed computation of the details of the amounts realized from all the individual consumers and the amount paid to the licensee for every billing cycle on half yearly basis. If he fails to do so, then the consumers may approach the Consumer Grievance Redressal Forum (CGRF) having jurisdiction over their local area for the redressal of their grievances.

The deemed franchisee shall arrange to get its accounts(s) audited by a Chartered Accountant mandatorily. The audited accounts will be made available to all the consumers of the deemed franchisee within 3 months of the closure of that financial year. If he fails to do so, then the consumers may approach the Consumer Grievance Redressal Forum (CGRF) having jurisdiction over their local area for the redressal of their grievances.

The deemed franchisee should separately meter the electricity supplied from back up arrangements like DG sets etc. The bill of its consumers should clearly depict the units and rate of electricity supplied through back up arrangement and electricity supplied through Licensee".

उपरोक्त के दृष्टिगत आपको निर्देशित किया जाता है कि उपरोक्त संयोजन से सम्बन्धित एकाउन्ट ऑडिट रिपोर्ट सुस्पष्ट आख्या सहित आप स्वयं अथवा आपके द्वारा अधिकृत प्रतिनिधि इस कार्यालय में एवं छायाप्रति सम्बन्धित खण्ड कार्यालय में 07 दिवसों में प्रेषित करना सुनिश्चित करें जिससे उक्त प्रकरण की जाँच की जा सके अन्यथा की स्थिति में आपके विरुद्ध विभागीय कार्यवाही किया जाना बाध्यता होगी। अग्रेतर यह भी निर्देशित किया जाता है कि आप उ0प्र0 विद्युत नियामक आयोग द्वारा दिये गये निर्देशानुसार विद्युत आपूर्ति एवं बिलिंग किया जाना सुनिश्चित करें।

संलग्नक-यथोपरि।

(संजय आनन्द जैन)

मुख्य अभियन्ता (वाणिज्य)

डी-2 नोएडा

तददिनांक

26 SEP 2019

पत्रांक 5462 प्र.नि./प.वि.वि.नि.लि./मे0/वा0/

प्रतिलिपि निम्नलिखित को सूचनार्थ एवं आवश्यक कार्यवाही हेतु प्रेषित :-

1. निदेशक (वाणिज्य), प0वि0वि0नि0लि0, मेरठ।
2. मुख्य अभियन्ता (वितरण), नोएडा क्षेत्र, नोएडा।
3. अधीक्षण अभियन्ता, विद्युत नगरीय वितरण मण्डल-प्रथम, नोएडा।
4. अधिशासी अभियन्ता, विद्युत नगरीय वितरण खण्ड-प्रथम, नोएडा को इस आशय के साथ प्रेषित है कि सम्बन्धित साईट का स्थलीय निरीक्षण कर भार की जाँच कर लें एवं सोसाइटी की आर0डब्ल्यू0ए0 से सम्पर्क स्थापित कर एकल बिन्दु से बहु-बिन्दु पर संयोजन स्थानान्तरित करवाने हेतु आवश्यक कार्यवाही करें।
5. श्री अरुण शर्मा, अध्यक्ष Capetown Association Of Appartments Owners CS-8/1602 Captown Sec-74, Noida को उनके द्वारा प्रेषित पत्र के सम्बन्ध में इस आशय के साथ प्रेषित है कि यदि आप अपनी सोसाइटी के संयोजन को एकल बिन्दु से बहु-बिन्दु पर स्थानान्तरित करवाना चाहते हैं तो सोसाइटी के कम से कम 51 प्रतिशत उपभोक्ताओं का सहमति पत्र अधिशासी अभियन्ता, विद्युत नगरीय वितरण खण्ड-प्रथम, नोएडा को प्रेषित करना सुनिश्चित करें। ई-मेल- yogirajarun@gmail.com.
6. Nation Green Tribunal, Faridkot House, Copernicus Marg, Near India Gate, New Delhi, को इस आशय के साथ प्रेषित है कि प0वि0वि0नि0लि0 द्वारा नोएडा एवं गाजियाबाद क्षेत्र में औसत 23.45 घण्टे विद्युत आपूर्ति की जा रही है परन्तु अधिकतर बिल्डरों द्वारा विद्युत विभाग से कम लोड स्वीकृत करवाकर Peak Hours में प्रतिदिन लगभग 3-4 घण्टे DG Set से विद्युत आपूर्ति की जा रही है जिससे अनावश्यक डीजल की बर्बादी, वायु एवं ध्वनि प्रदूषण हो रहा है की जाँच कर आवश्यक कार्यवाही करने का कष्ट करें।

(संजय आनन्द जैन)

मुख्य अभियन्ता (वाणिज्य)

सी0सी0-प्रबन्ध निदेशक, प0वि0वि0नि0लि0, मेरठ को सादर अवलोकनार्थ प्रेषित।

TOWN ASSOCIATION OF APARTMENTS OWNERS

PLOT GH-01/A, SECTOR 74, NOIDA, DISTT- GAUTAM BUDH NAGAR, U.P

ARUN SHARMA

**President
9717596746**

**Mahesh Chandra Yadav
Vice President
9650208690**

**Krishna Kumar Sharma
Secretary
9891315949**

**Praveen Bhardwaj
Treasurer
9811136974**

Members

Ajai Kumar Tandon

9936529111

Krishnendu Aditya

8527344322

Manish Srivastava

9650500325

Dr Manjula Kiran

9990434930

Sunil Dangwal

9971854226

5. Builder Supertech is charging power consumption @ Rs. 6.71 per unit from resident flat owners against the payment to PVVNL @ Rs. 5.88 per unit including electricity duty. Thus builder is earning a net gain of Rs. 1591027 in a single month bill dated 6.6.19 (extra charge @ Rs. 0.83 per unit for 1916900 units) (Kindly refer annexure 2&3). Kindly instruct the builder to charge us electricity consumption rates as per PVVNL bill i.e. Rs. 5.88 per unit.
6. Builder Supertech is charging Rs. 35.40 per month as electricity vending charges which is completely illegal thus may kindly be asked to stop charging.
7. We residents of Cape Town society also request to kindly instruct the builder to share the audited electricity accounts with us on every 6 months. Expenses and earnings of electricity account may also please be shared with us by builder on monthly basis.

Many Thanks & Regards,



Arun Sharma

Copy : ^{Chief} Executive Engineer PVVNL, Noida



कार्यालय
Office of the
विद्युत नगरीय वितरण खण्ड-प्रथम
Electricity Urban Distribution Division-I

33/11 के.वी. उपसंस्थान, सैक्टर 25, नौएडा, दूरभाष:2533152
33/11 KV Sub Station, Sec-25, Noida, Ph. 2533152
सिन नं०-UI31200UP200S5GC027458 w.e.f. 11/2014

पत्रांक : 3049 / वि०न०वि०ख०- प्र० / नोएडा

दिनांक : 1/6/11

M/s Supertech Limited,
(Cape Town)
GH-01, Sector-74
Noida,

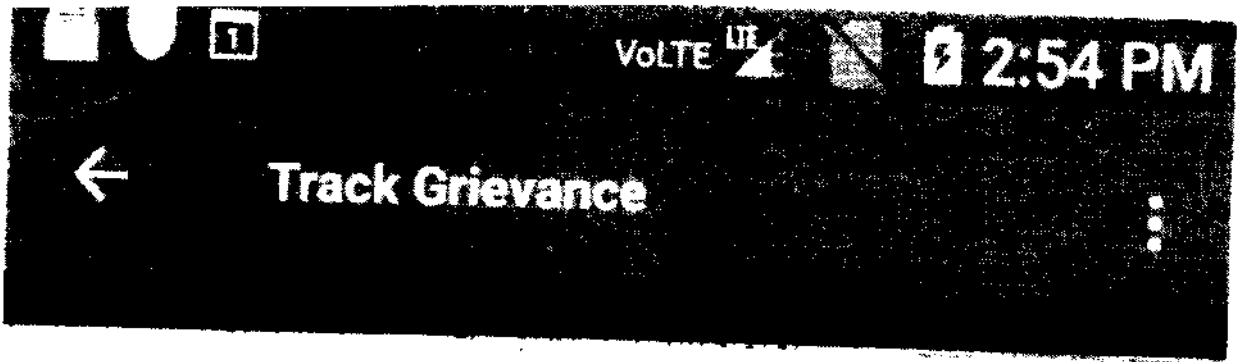
विषय:- बिल्डर सुपरटैक द्वारा विद्युत बिलिंग में अनियमितताओं के सम्बन्ध में।

महोदय,

मै० सुपरटैक कैपटाउन निवासी श्री अरुण शर्मा एवं अन्य द्वारा विभाग के उच्चाधिकारियों एवं इस कार्यालय में शिकायत की गयी है कि उ०प्र०पा०का०लि० एवं उ०प्र०वि०नियामक आयोग के द्वारा निर्धारित समय समय पर दरों पर बिलिंग ना कर अनियमित तरीके से विद्युत आपूर्ति एवं बिलिंग की जा रही है।

उ०प्र०विद्युत अधिनियम 2003 में लाइसेन्सी को प्रदत्त अधिकारों के तहत और आप लाइसेन्सी के डीमड फ्रेन्चाइजी मान्य होने पर, आपको निम्नवत नियमों का पालन करने हेतु निर्देशित किया जाता है:-

1. उ०प्र०वि०नियामक आयोग द्वारा स्पष्ट प्रावधान किया गया है कि टैरिफ में निहित दरों से मात्र 5% अतिरिक्त प्रभार सोसाईटी में रहने वाले अध्यासियों से डीमड फ्रेन्चाइजी को वसूलने का अधिकार प्राप्त है जबकि शिकायतकर्ताओं के अनुसार आपके द्वारा विभिन्न मदो, उदाहरणार्थ वैन्डिंग चार्ज 30/- प्रति माह वसूला जा रहा है जो कि नितान्त अनुचित है। यही नियम विद्युत भार स्वीकृत करने, घटाने एवं बढ़ाने की स्थिति में भी लागू होगा।
2. विद्युत देय के अतिरिक्त अन्य कोई धनराशि प्रीपेड मीटर के माध्यम से मल्टीस्टोरी बिल्डिंग में रहने वाले व्यक्तियों से वसूल नहीं की जा सकती और न ही उस व्यक्ति का विद्युत संयोजन इस आधार पर विच्छेदित किया जा सकता है कि उसने विद्युत देय के अतिरिक्त अन्य देय की अदायगी में डिफाल्ट किया हो लेकिन शिकायतकर्ताओं ने अवगत कराया है कि प्रीपेड मीटर के माध्यम से अन्य शुल्क भी वसूले जा रहे हैं, एवं इन शुल्कों के ना देने की स्थिति में अध्यासियों का विद्युत संयोजन विच्छेदित किया जा रहा है जो कि उ०प्र०वि०नियामक आयोग द्वारा जारी निर्देशों के तहत पूर्णतया वर्जित है।
3. विद्युत नियामक आयोग द्वारा डीमड फ्रेन्चाइजी के लिए यह भी आदेशित किया गया है कि मल्टी स्टोरी बिल्डिंग में रह रहे समस्त उपभोक्ताओं एवं लाइसेन्सीयों को समस्त उपभोक्ताओं से वसूली गयी धनराशि और लाइसेन्सी को भुगतान की गयी धनराशि का विवरण प्रति 06 माह के अन्तराल पर प्रस्तुत करेगा। डीमड फ्रेन्चाइजी द्वारा अपने खातों की जांच प्रत्येक 03 माह बाद सी०ए० से करायी जायेगी और जांच एकाउंट समस्त उपभोक्ताओं को उपलब्ध कराया जायेगा। विद्युत नियामक आयोग के आदेश में यह भी कहा गया है कि डीमड फ्रेन्चाइजी द्वारा विद्युत से अतिरिक्त अन्य सेवाओं के चार्ज देय होने पर विद्युत संयोजन का विच्छेदन नहीं किया जाये लेकिन अभिलेखों का अवलोकन करने से सज्ञानित होता है कि आपने अभी तक इस प्रकार का कोई भी विवरण इस कार्यालय में प्रेषित नहीं किया है। स्पष्ट है कि यह विवरण उपभोक्ताओं को भी उपलब्ध नहीं कराया गया होगा।



कार्यालय
Office of the
विद्युत नगरीय वितरण क्षेत्र- प्रथम
Electricity Urban Distribution Division-I
पश्चिमांचल विद्युत वितरण निगम लि०
Pashimanchal Vidyut Vitran Nigam Limited
33/11 के.वी. सपस्थान, सेक्टर 25, नोएडा, दूरभाष:2533
33/11 KV Sub Stat on, Sec-25, Ph.2533152

DESPATCH 4752-EUDD-I/NOIDA/IGRS

DATE 26/0/17

Subject- Regarding IGRS complaint number 60000170072534

Additional Chief Secretary
Energy Department
Govt. of UP

Respected Sir,

The above mentioned complaint pertains to builder and not to the department. However, since the matter is related with electricity charges being taken by the builders from their residents. The builders have been demanded to submit their audited account details in this office vide letter no.-3296 dated 12.06.2017 to further examine the complaints received from different flat owners.

Hence, Complaint may please be closed.


(J.K. Gupta)
Executive Engineer

Copy:-
M/s Supertech Limited, Sec-58, Noida for submitting audited account details urgently.


(J.K. Gupta)
Executive Engineer



कार्यालय
Office of the
विद्युत नगरीय वितरण खण्ड-प्रथम
Electricity Urban Distribution Division-I

33/11 के.वी. उपसंस्थान, सैक्टर 25, नौएडा, दूरभाष:2533152
33/11 KV Sub Station, Sec-25, Noida, Ph. 2533152
सिन नं०-UI31200UP200S5GC027458 w.e.f. 11/2014

चूँकि आप लाइसेन्सी के आधीन डीम्ड फ्रेन्चायजी की तरह परिभाषित है अतः उ०प्र०वि० अधिनियम एवं विद्युत नियामक आयोग में नियमों एवं निर्देशों का पालन करने हेतु बाध्यकारी है। आपसे अपेक्षा की जाती है कि आपकी सोसाइटी में रहने वाले अध्यासियों से विद्युत भार एवं विद्युत देय से सम्बन्धित धनराशि टैरिफ एवं अन्य नियमों में निहित दरों के अनुसार ही लेना सुनिश्चित करें और नियामक आयोग के आदेशानुसार उपभोक्ताओं से वसूली गयी धनराशि एवं लाइसेन्सी को भुगतान की गयी धनराशि का अब तक का पूर्ण विवरण 15 दिन के अन्दर उपभोक्ताओं एवं इस कार्यालय को प्रेषित करना सुनिश्चित करें।

कृपया अवगत हों कि नियामक आयोग एवं उ०प्र०वि० अधिनियम के नियमों का उल्लंघन करने पर आपके विरुद्ध नियमानुसार कार्यवाही अमल में लाई जा सकती है।

(जे०के०गुप्ता)
अधिसासी अभियन्ता

प्रतिलिपि निम्नलिखित को सूचनार्थ एवं आवश्यक कार्यवाही हेतु प्रेषित है--

1. प्रबन्ध निदेशक महोदय, प०वि०वि०न०नि०ल० मेरठ।
2. अधीक्षण अमीयंता वि०वि०न०मण्डल, नौएडा।
- ✓ 3. श्री अरुण शर्मा एवं अन्य कैप्टारन निवासी।


(जे०के०गुप्ता)
अधिसासी अभियन्ता





CAPE TOWN ASSOCIATION OF APARTMENTS OWNERS

PLOT GH-01/A, SECTOR 74, NOIDA, DISTT- GAUTAM BUDH NAGAR, U.P

Date: 03.7.2019

ARUN SHARMA
President
9717596746

Mahesh Chandra Yadav
Vice President
9650208690

Krishna Kumar Sharma
Secretary
9891315949

Praveen Bhardwaj
Treasurer
9811136974

Members

Ajai Kumar Tandon

9936529111

Krishnendu Aditya

8527344322

Manish Srivastava

9650500325

Dr Manjula Kiran

9990434930

Sunil Dangwal

9971854226

To,

MD PVNL

Meerut,UP

प्रति
अभियंता (वितरण)
कोएडी क्षेत्र, नोएडा।
ए-1, सेक्टर-10, नोएडा।

Sub: Irregularities of Power Supply and Billing in Cape Town Sec 74 Noida (U.P.) by builder Supertech

Respected Sir,

With due regards, we residents from Cape Town Sector 74 Noida would like to draw your kind attention on following points –

1. Cape Town is largest society of Noida having 8000 flats to be built, out of which 4000 are already possessed by residents.
2. Developer of society M/s. Supertech Ltd has sold aprox 15000 kWh power load to us residents at exorbitantly high illegal rate of Rs. 23000 per kWh as against the UPERC retail tariff for LMV1 domestic category rate of Rs. 400 per kWh. This is a clear cut economic offence and exploitation of citizens. (Kindly refer annexure 1.) Kindly instruct the builder to charge from residents for load enhancement @ Rs. 400 per kWh.
3. Builder Supertech Limited has sold 15000 kWh consolidated power load to all flat owners in Cape Town society but purchased only 6000 kWh load from PVNL. This has resulted in to frequent tripping, artificial power crisis and interruption in smooth and desired power supply to ultimate consumer of power in spite of paying high charges for load purchase. (Kindly refer annexure 2). Kindly instruct the builder to immediately get the load increased to 15000 kWh.
4. Builder Supertech is charging fixed charges for Rs. 1567500 @ Rs. 104.50 for 15000 kWh from all residents although paying only Rs. 455029.50 to PVNL for 4500 kWh aprox. This way builder is earning illegally Rs. 11 lakh per month or Rs. 132 lakh annually. (Kindly refer annexure 2 &3). Kindly instruct the builder to charge for fixed charges as per PVNL bill actual charges. We would also request your good-self to kindly give us some relaxation in fixed charges we being a bulk load consumer.


ARUN SHARMA
President
9717596746

Annexure - 1



[WITHOUT PREJUDICE] [Annexure - 'A']

Ref. No.: STL/FPS/CAPETOWN/ [redacted]
Date: [redacted] pe-2015

Possession Payment Demand Notice

PROJECT : CAPETOWN
Customer Name
Customer ID
Flat No.
Area (sq.ft)
Payment Plan

[redacted]
[redacted]
[redacted]
1150
Cons. Link

(A)	Calculation of Total Flat Cost		
	Total Cost (As Per Allotment Letter)	₹	4,655,647.00
	Total Flat Cost	₹	4,655,647.00
(B)	Possession Charges for Flat holder		
	1) Interest on Delay Payment (as on date)	₹	44,944.00
	2) Electricity Charges Rs. 20000/- per KVA + S.Tax (2 KVA)	₹	44,944.00
	3) Power Backup Charges Rs. 20000/- per KVA + S.Tax (2 KVA)	₹	38,764.00
	4) Advance Maintenance Charges @ 2.50/- Per Sq. Ft. P. M. For one year + S.Tax	₹	29,638.00
	5) Labour, Welfare Charges @ Rs. 25/- Per Sq. Ft. + S.Tax	₹	28,000.00
	6) Water Connection Charges Rs. 25,000/- + S.Tax	₹	319,424.47
	7) Escalation Charges + S. Tax	₹	505,404.47
	Total Possession Charges		
(C)	Sub/ Sub Lease Deed Charges		As Applicable
	Sale/ Sub Lease Deed Charges		As Applicable
	Miscellaneous Charges		
	Total Sale/ Sub Lease Deed Charges		
(D)	Calculation of Net Dues		
	Total Flat Cost (A+B+C)	₹	5,161,451.00
Add:	Service Tax (on 'A')	₹	151,355.00
	Gross Due	₹	5,312,806.00
Less:	Total Received Amount as on Date (As on Date)	₹	4,531,828.00
Less:	Service Tax rebate on payment received/made before 01.07.2010	₹	7,085.00
Less:	Service Tax rebate on payment received/made between 01.07.2010 to 31.03.2012	₹	
	Net Due (in Rs.)	₹	772,997.00

Net Due (in Rs.)
Rupees in Words:

Rupees Seven Lacs Seventy Two Thousand Nine Hundred Ninety Seven Only

Notes:

- 1) Kindly ignore this letter, if already paid.
- 2) Please remit the amount as stated in Net Due column by 18-May-2015. Failure to pay by the due date shall attract punitive interest @ 24% p.a. (12mth) shall continue to incur interest @ 24% p.a. and shall be applied at the time of clearance of dues.
- 3) All dues shall be payable over after clearance of all dues. All payments are subject to finalization of Cheque/DTT.
- 4) In case of any change whatsoever due to your part, you are liable to pay before sale deed.
- 5) In case of possession after 17-Jun-2015, shall attract Holding Charge @ Rs. 5/- Per sq.ft Per month. The holding charge is payable to Supertech Estate Pvt. Ltd.
- 6) Advance Maintenance Charges @ Rs. 2.50/- Per Sq.ft. per month is charged for One Year.
- 7) Service Tax as applicable @ 12.36% to 1.09%.
- 8) Stamp Duty & Other Charges as applicable.
- 9) All original documents held by Supertech (if any) need to be submitted for appropriate payment demand letter attached against your flat and for your personal / bank confirmation.
- 10) All original documents should be in favour of SUPERTECH LIMITED payable to DTL/STL only. Other names/addresses are not acceptable. Please contact us for transfer of funds through NEFT/RTGS.
- 11) 1/2 Super Meter = 10.7639 Square Feet, 1 Super Meter = 21.5278 Square Feet, 1 Super Meter = 43.0556 Square Feet.